



Posters Presentation

An Exploratory Study on A&E Cases Handled by MSSU/PYNEH

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Introduction:

The Medical Social Services Unit is responsible for providing social services to all in-patients of PYNEH including those treated in A&E Department (A&E). Among the referrals from A&E, there are four types of cases, namely Battered Spouse, Deliberately Self-Harm, Emotions and Family Relationship of which the reason of admission is closely related to personal and or family problems which requires social work input. After crisis intervention and brief counseling, Medical Social Workers will obtain consent from patients so as to refer them to community partners including Integrated Family Service Centre (IFSC), Family and Child Protective Services Unit (FCPSU) and Medical Social Services Unit (Psy D) (MSSU/Psy D) for follow-up services.

Purpose of the Project:

This is an exploratory study of A&E cases handled by MSSU/PYNEH with purpose to examine whether cases with follow-up services from community partners will have better social rehabilitation in terms of lower re-admission rate to A&E.

Material & Methods:

The approach of data mining and analysis is adopted to examine four types of A&E referrals with personal and or family problems handled by MSSU/PYNEH during the period of January 2008 to June 2008. A survey is conducted to draw a profile on A&E re-admission for comparison purpose.

Results:

The result is expected to confirm our hypothesis that cases with follow-up services from community partners will have lower re-admission rate to A&E.

Conclusions:

The social services for those cases with social problems admitted to A&E are vital. With follow-up services from the community partners, cases would have better social rehabilitation shown by lower re-admission rate.