

EHCCS Case Sharing and Collaboration with Case Manager

個案分享 - 改善家居及社區照顧服務

Yung Yim Chu 翁艷珠

APN

CGAT HKEC



Case Profile

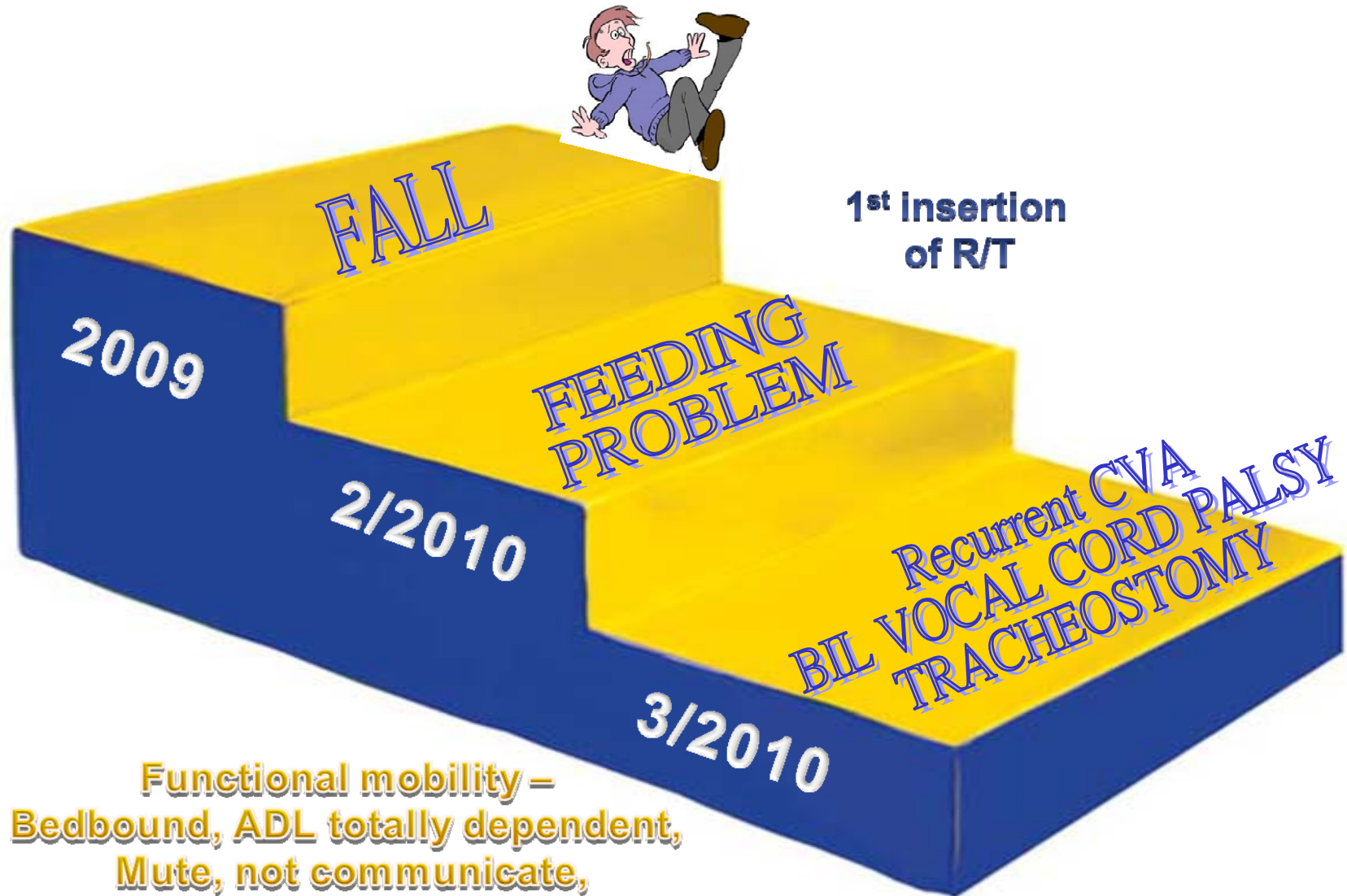
- Mr. Yip
- M/77
- Live with wife & 11 yrs. old daughter in Wahchai



2000	2001	2005	2006	2007
BPH, Parkinsonism, HT, Hyper- lipidaemia,	CVA, Hemi- plegia,	↓ Memory, Alzheimer's disease	<u>CT</u> <u>brain</u> Cerebral atrophy	EHCCS

Functional mobility – Walk with stick and one assistance
 Attended Day Care Centre in SJS twice per week in 2007

Declined health status



1st Insertion
of R/T

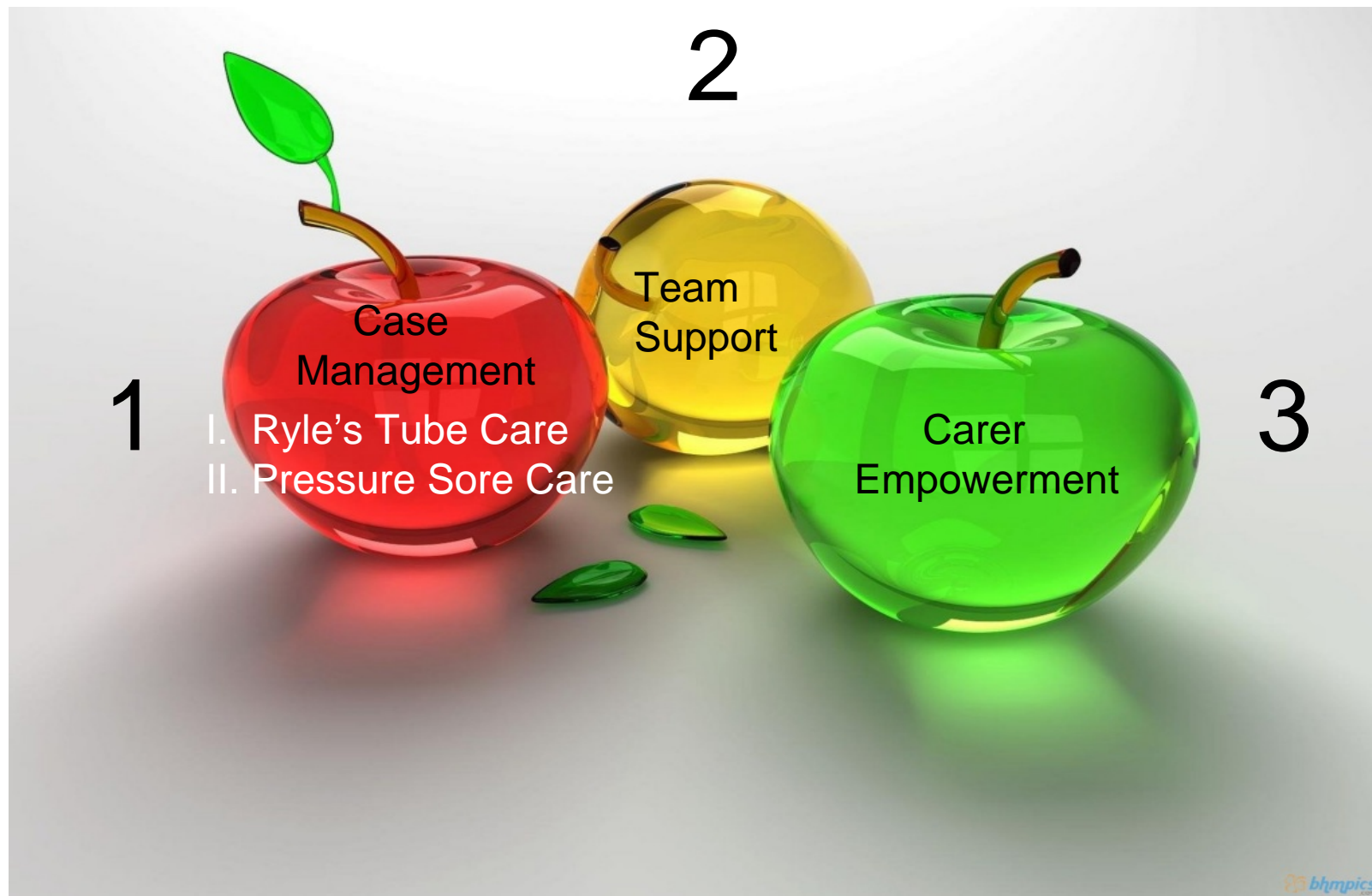
Functional mobility –
Bedbound, ADL totally dependent,
Mute, not communicate,
Double incontinence on diaper

Carer stress

- Discharge HOME
- Transfer technique
- Frequently pull out R/T
- Not like to use restrain
- Knowledge of R/T feeding and tracheostomy care
- Family Burden



How to collaborate?



Case Management

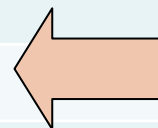
I. Ryle's Tube Care

- Education – Positioning
- Environment - Hospital bed
- Back up by telephone consultation



Reduction of R/T insertion at AED

No. of insertion			
Date	Ad hos	AED	Regular
02/2010	3	2	
03/2010		1	
04/2010	2		
05/2010		2	
06/2010			
07/2010			1
08/2010	2		
09/2010			
10/2010	1		
11/2010	3		
12/2010			1
01/2011			1
02/2011	1		
03/2011			1



Case Management

II. Pressure Sore Care



Dressing at home by
health care worker
every day

Infection control in community



Coagulase
negative
Staphylococcus

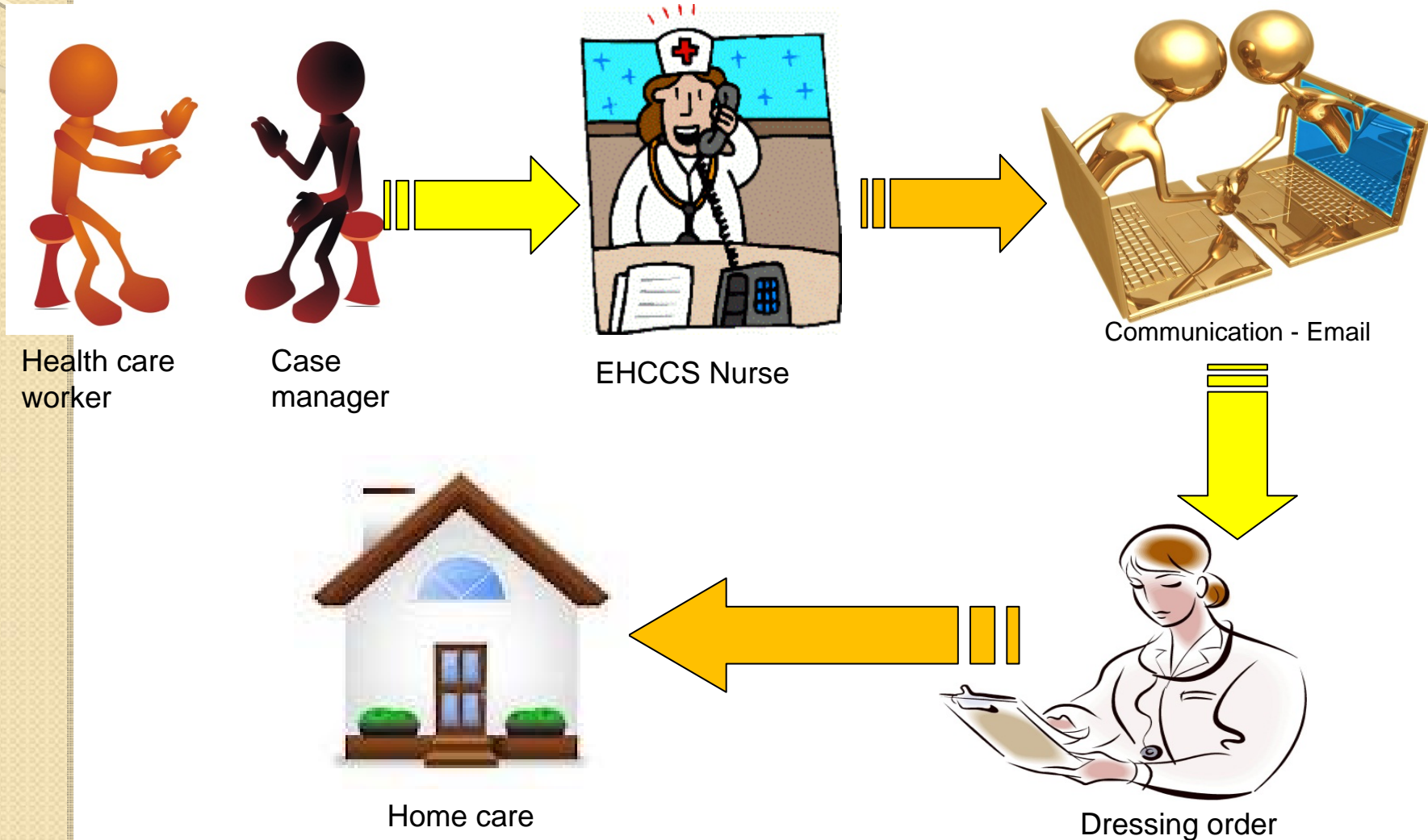
Bacteriodes
fragilis group

20/ 4 /2010

Extended
Spectrum
Beta-
lactamase
(ESBL)



Flow of Communication among teammates



Wound Healed



29/9/2010

Prevention of pressure sore



Multi-disciplinary Approach



Ripple mattress



Geriatric chair

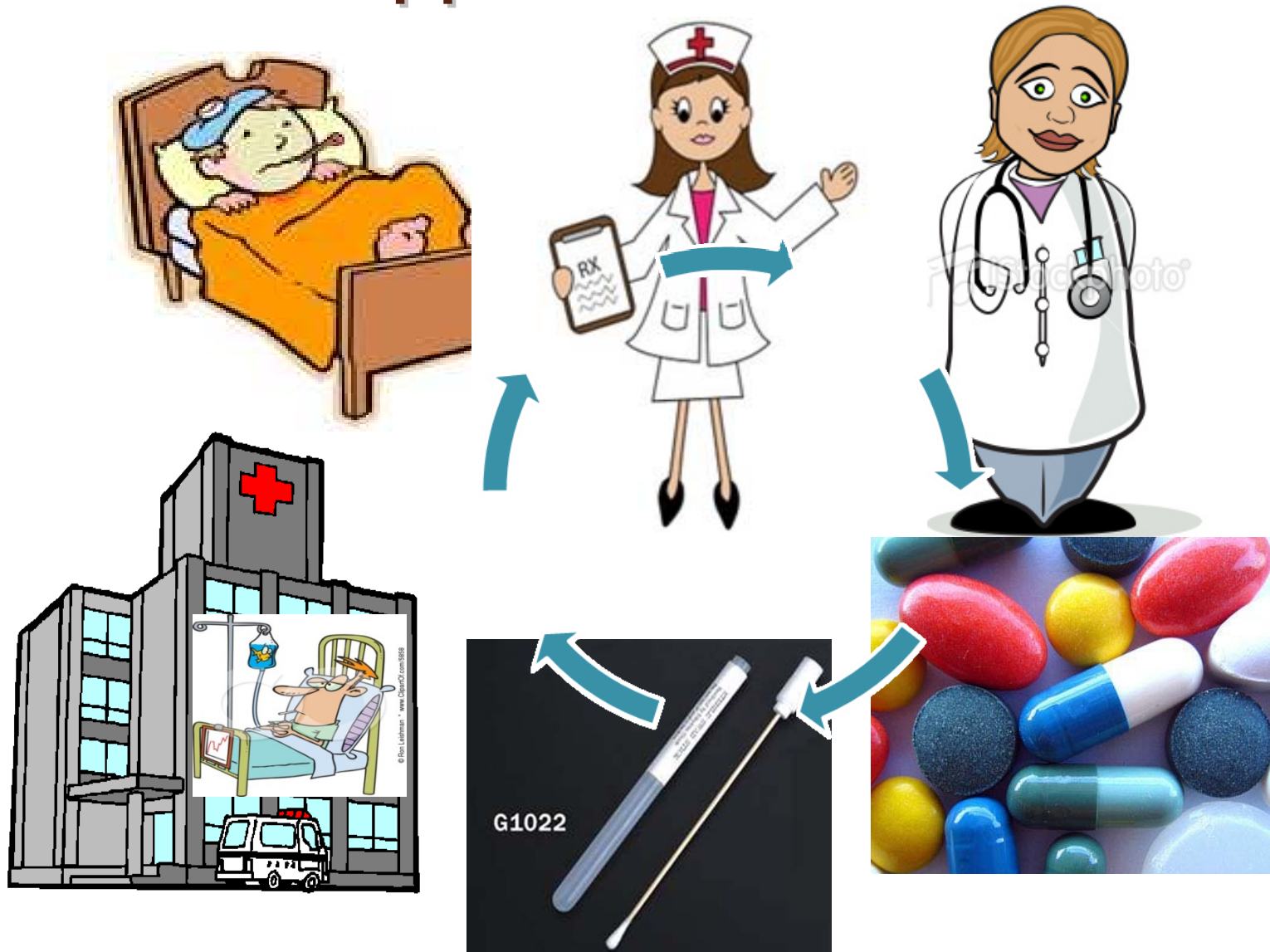


Sliding sheet

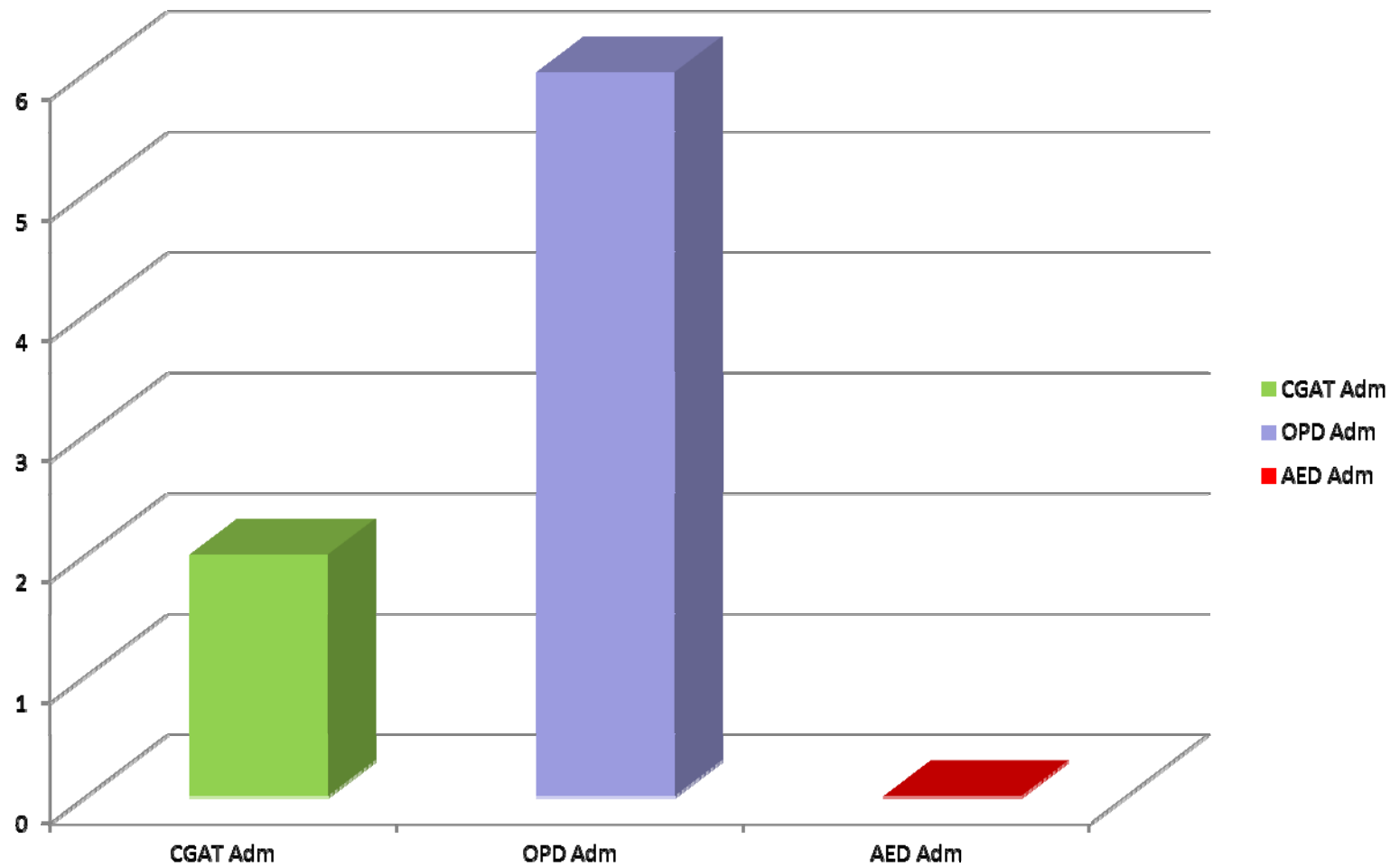


Commode chair

Team Support



Avoid Unplanned Admission



1. Dehydration
2. Recurrent CVA

Tracheostomy Care




Case Manager:

Arrange suction at home

Physiotherapist and nurse:

Reinforced suction technique and knowledge

Carer Empowerment

- 
- Education
 - Training
 - Monitoring
 - Return demonstration
 - Dedicate

Hospital at home



Hospital at home



Video – SJS Case manager



Conclusion

- Effective & efficiency communication
- Trust
- Respect
- Passion



Acknowledgement

Dr. Wong Chun Por, HKEC SD (Com)/RHTSK
CC/RHTSK COS (IMS) & Cons (G)

Dr. Bernard Kong, HKEC DCSD (Com)/PYNMED
Cons/WCHMED Cons

Dr. Jenny Leung, RHTSK SMO (G)

Ms. Joan Ho, RHTSK DOM

Ms. Karence To, RHTSK WM

Miss Sabrina Ho, RHTSK WM

Ms. Alison Yung, SJS Senior Manager (Continuing
Care)

Ms. Florence Lai, SJS Service Manager

Mr. Cheung Chi Chung, SJS SWA



