Primary Health Care – Together we provide

Dr. Lam See Yui (Family Doctor)
Ms. Chan Sau Kam (Senior Service Coordinator,
Integrated Mental Health Service,
Baptist Oi Kwan Social Service)

Collaboration

General Practitioners (GP)

and

Integrated Community Centre for Mental Wellness (ICCMW)



What is ICCMW?

- Started on 1 Oct, 2010
- One-stop, district-based, accessible community support
- ► Target :
 - Discharged mental patients,
 - Persons with suspected mental health problems
 - Their families
 - Residents living in the serving district

What is ICCMW?

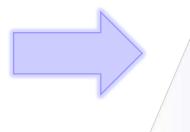
- Multi-disciplinary team including social workers, psychiatric nurse, occupation therapist.
- Service range:
 Early prevention detection –
 early intervention risk
 management recovery &
 community integration.

3-Tier service of ICCMW-BOKSS

精神病疑似個案 剛離院病人 初次發病 多次病發 拒絕治療 缺乏社區支援(如獨居)



小組治療 職業治療 社區支援網絡 持續學習及發展



治療小組 職業治療小組 自助互助小組 心理及社交課程 社區復元活動

社區教育講座/展覽精神健康資源中心精神健康諮詢熱線網頁/刊物社區共融活動

社區教育及推廣/預防/早期辨識



1. Mutual referrals

2. Communication after referrals made

Role of General Practitioner

- ▶ 1st point of contact with client
- Easy assessable
- Physical, Psychological, Social and Family issues
- **▶** No Stigmatization
- Referral Hub (between Private, HA, NGO)
- **▶** Electronic Health Record
- **▶** Timely intervention

Referrals from GP to ICCMW

- Persons with MI (and their relatives) who have no/ limited community recovery support.
- Different reasons don't know, refused, not familiar....
- Persons with MI who have high risk due to MH issues.
- Prompt & convenient ICCMW worker may outreach to GP clinic for initial contact.
- Statistic: around 14 cases



- M/49, divorced, depression,
- Beck's depression scale: 21/63
- Pessimistic thoughts, lives alone

History of Present Illness

- ▶ Youngest among 6 siblings, 2 have MI
- Childhood hx of family violence
- ▶ 1st marriage 1998, kid 19 yrs,
- ▶ 2nd marriage 2002, kid 10 yrs, recent divorced
- Hair Stylist by profession
- Recent work in Macau in casino
- ► Anxiety, depression, fear of future
- ► Medication and referral to ICCMW



Case example: Mr. C

- M/41, schizophrenia
- Difficult to trust others
- Unemployed, easy to have interpersonal problems with workmates

HPI

- **▶** Single, Schizophrenia since University
- ▶ IT job, frequent change jobs
- ▶ Seen at HA, defaulted FU, seeing private
- ▶ Recent laid off, worried future
- Financial burden due to Psy meds
- **▶** Refer ICCMW
- Continue meds and refer back to HA



 Counseling to enhance selfunderstanding, & interpersonal issues

- Support of job seeking

Referrals from ICCMW to GP

- Persons refused psychiatric treatment due to stigmatization.
- Persons in need of urgent psychiatric treatment / in long waiting list of HA. (first onset & defaulted treatment)
- Obtain referral letter to HA psy
- Statistic: around 20 cases

Case example: 26/F

- Crying spells, self-harm behavior, poor sleep, ruminating over various worries. Depressive mood, anxiety about work performance, stressed about competition with colleagues, sensitive to feeling redundant at work or social situation
- Eldest daughter of family, living with mother two younger sister and brother, father died when she was 10 years old, family moved to HK afterwards and had to be responsible for family's adjustment to HK, felt she had to study hard and shoulder financial burden of family. Yet felt mother favored younger siblings more.
- Had financial strain as being main breadwinner and having a mother over worried about money.

- Felt more comfortable to consult mental health trained family doctor, as less expensive and to avoid stigma
- Having follow up at family doctor for around 3 years then accepted referral to psychiatric clinic of government hospital.

Advantages of collaboration

- 1. Early detection & intervention
- 2. Lower stigmatization
- 3. Timely treatment & support
- 4. Risk prevention
- One-stop, holistic care (early detection & intervention of comorbidities)



Regular liaison meeting as a communication channel about collaboration.

▶ Others.....



