

**Primary Healthcare Seminar  
Dream Health Care @ HKEC**

**District Health Centre Scheme  
- Strengthening Primary Healthcare**

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4 June 2021



# Primary Healthcare Policy

- ▶ To ensure the **long-term sustainable** development of the Hong Kong healthcare system and **safeguard the health of its people**, the Government has committed to improve the **healthcare system and services**, including actively **promoting primary healthcare**.



# Primary Healthcare Policy

- ▶ **Steering Committee on Primary Healthcare Development (2017)**
  - ▶ review the existing planning of primary healthcare services
  - ▶ develop a blueprint for the sustainable development of primary healthcare services in Hong Kong
  
- ▶ **Launch District Health Centre**



# District Health Centre – Objectives

- ▶ Encourage the people establishing a healthy lifestyle
- ▶ Enhance disease prevention
- ▶ Early identification of chronic diseases
- ▶ Properly manage chronic diseases
- ▶ Enhance the self-care capability through community rehabilitation programmes

# District Health Centre in 18 Districts

Launch the 1<sup>st</sup> DHC  
in Kwai Tsing  
(Sept 2019)

Launch the 2<sup>nd</sup> DHC  
in Sham Shui Po  
(Jun 2021)



DHC Express in 11  
districts commence  
service  
(Around Oct 2021)

Launch 5 DHCs in  
Wong Tai Sin, Tuen  
Mun, Tsuen Wan, Yuen  
Long and Southern  
District  
(Around Jun 2022)

# District Health Centre – Key Services

## ▶ Primary Prevention

- ▶ Increase the public health literacy through health promotion, consultation and counselling services, educational programmes

## ▶ Secondary Prevention

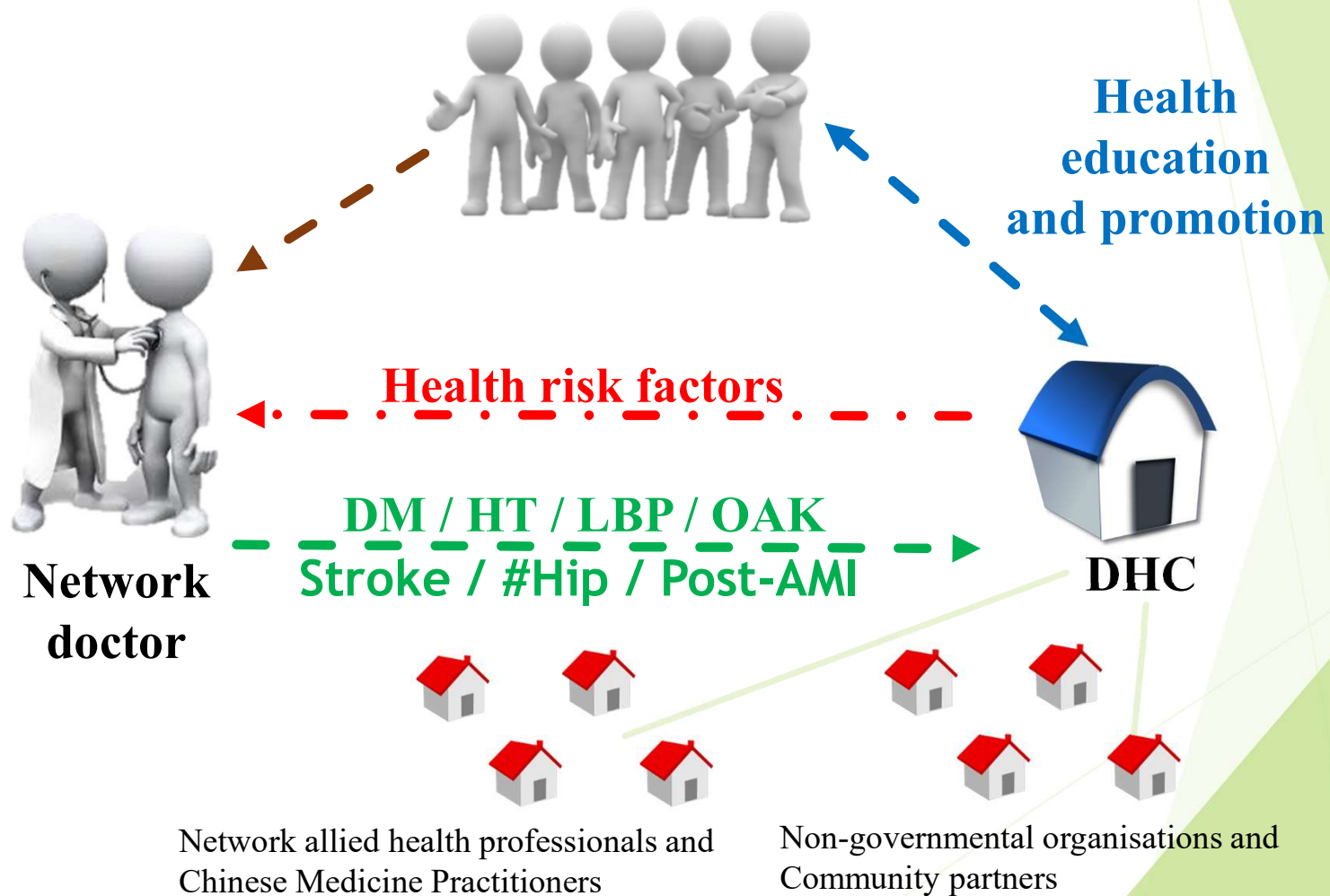
- ▶ Risk stratification

## ▶ Tertiary Prevention

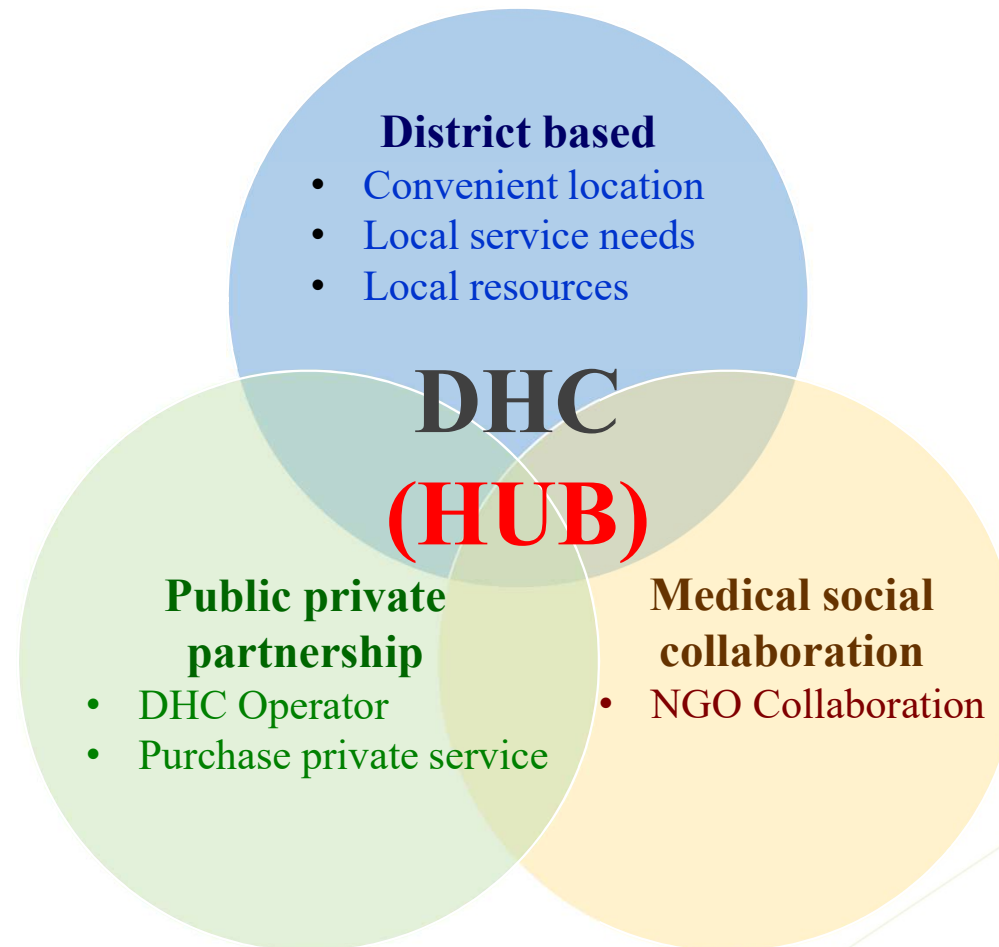
- ▶ Patient empowerment through health coaching
- ▶ Accessible community rehabilitation service



# District Health Centre – Operational Model



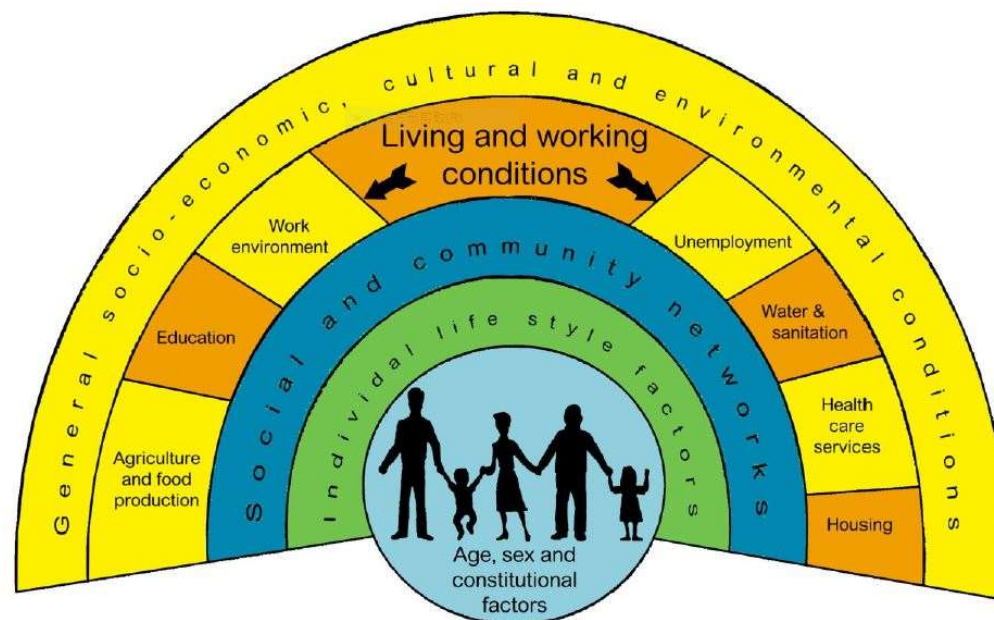
# District Health Centre – Key Values





# Multiple and Complex Client Needs

- Physical, Psychological and Social



Whitehead M. & Dahlgren G.

In terms of service demand and expertise

No one can and should do all

# Resources in the Community

- ▶ Different types of service
- ▶ Different service providers
- ▶ Different types of professional
- ▶ Different service model
- ▶ Team of volunteers / Carers

## What is the issue?

Service supply

Service overlap

Service gap

Service coordination

# District Health Centre

- ▶ If only DHC, it is not DHC
- ▶ Our partners – all
  - ▶ other service partners
  - ▶ local leaders
  - ▶ local organizations, e.g. mutual aid committee
  - ▶ local client groups, e.g. school, corporate

# Medical Social Collaboration – the Enablers

- ▶ A trans-disciplinary team
- ▶ A platform for communication
- ▶ Information
- ▶ A system for holistic care

# Medical Social Collaboration – the Enablers

- ▶ A trans-disciplinary team
  - ▶ Cross professions
  - ▶ Cross organizations
  - ▶ Transdisciplinary team approach at the Point of Care (POC)
  - ▶ Case manager supported by the multi-disciplinary team to meet multiple client needs
  - ▶ Shared programme and service guidelines

# Medical Social Collaboration – the Enablers

- ▶ Platform for communication – a structure for
  - ▶ experience sharing
  - ▶ identifying and bridging service gaps
  - ▶ mutually supporting among organizations



# Medical Social Collaboration – the Enablers

## ▶ Information

- ▶ comprehensive medical social service provider data base, to
  - ▶ facilitate timely access to service
  - ▶ encourage service utilization
  - ▶ facilitate patient empowerment

# Medical Social Collaboration – the Enablers

- ▶ A system for holistic care
  - ▶ established referral mechanism
    - ▶ for different types of care
    - ▶ at different stages of care
  - ▶ 2-way referral
  - ▶ care coordination

# Delineation and Collaboration

## 分工 合作

# District Health Centre Scheme

- ▶ Enhance public awareness of **disease prevention**
- ▶ Enhance their capability in **self-management** of health
- ▶ Provide **support** for the chronically ill



**Together, we can prevent & manage  
Non-Communicable Diseases**

**COLLABORATIVELY & TOGETHER WE SERVE BETTER**