15th Hong Kong East Cluster (HKEC) Symposium on Community Engagement 2021 Seminar 2: EOL& Elderly (Love and Care, Beyond Boundaries 愛·關顧 - 圓滿人生無界限)

Self-competence of human professions in facing death 面對死亡與助人專業的個人能力

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BEYOND KNOWLEDGE AND SKILLS: SELF-COMPETENCE IN WORKING WITH DEATH, DYING, AND BEREAVEMENT

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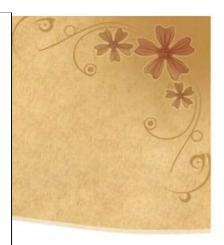
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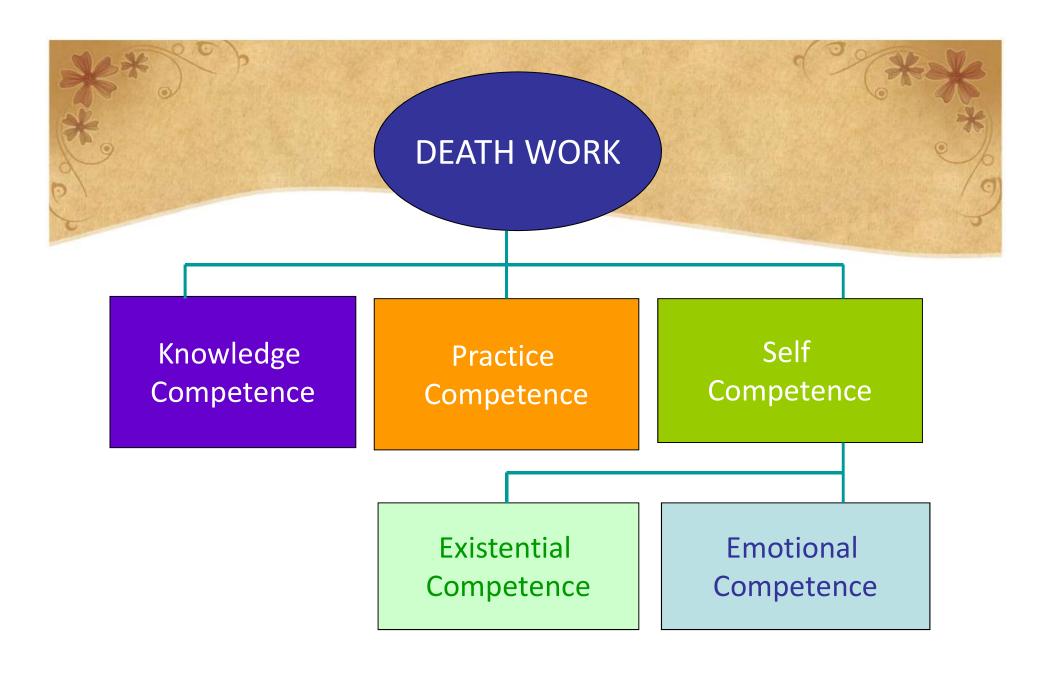
This study explored helping professionals' views on death work competencies. A total of 176 helping professionals were invited to state what the necessary competencies in death work are. Content analysis was conducted. Results showed that death work competencies can be categorized into 4 major areas: (a) knowledge competence, (b) practice competence, (c) self-competence, and (d) workenvironment competence. Self-competence was the most frequently mentioned by the participants. Self-competence was further categorized into 3 themes: (a) personal resources, (b) existential coping, and (c) emotional coping. Findings reflect helping professionals' emphasis on the role of self and personal preparation in doing death work. Implications on future death education and training for helping professionals were discussed.

Death is a critical component in the various types of work that helping professionals do, such as counseling dying patients and families, palliative care, advance care planning, crisis intervention, disaster work, and bereavement counseling. The nature of this work is often diverse, the helping professionals performing various roles. For example, a palliative care nurse provides nursing care to advanced cancer patients, and a medical social worker in the accident and emergency department of a hospital provides crisis intervention. Yet, death is the common denominator of these



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(Chan & Tin, 2012)



 Make use of personal resources in working with death, dying & bereavement

Existential Competence in Death Work

 Search for meaning in life, death and human existence



- Acceptance
- Belief
- Commitment

Emotional Competence in Death Work

 Cope with professionals' own emotional response in death work

Components in Emotional Competence

- Appreciation
- Balance
- Coping

Health care professionals' grieving process (Papadatou, 2000)

Life Style

Experiencing Grief

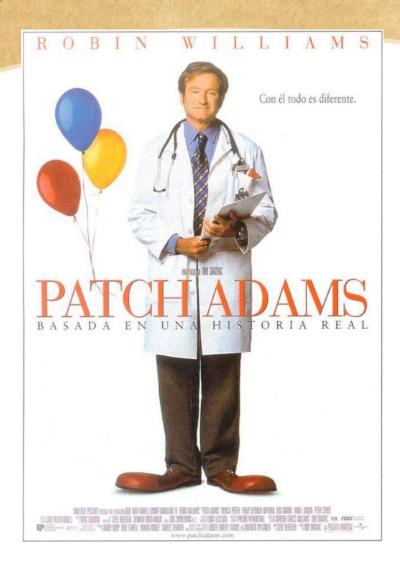
Meaning Making &

Loss Transcendence

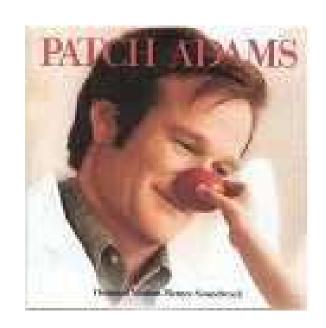
Avoiding or Repressing Grief

Work Style

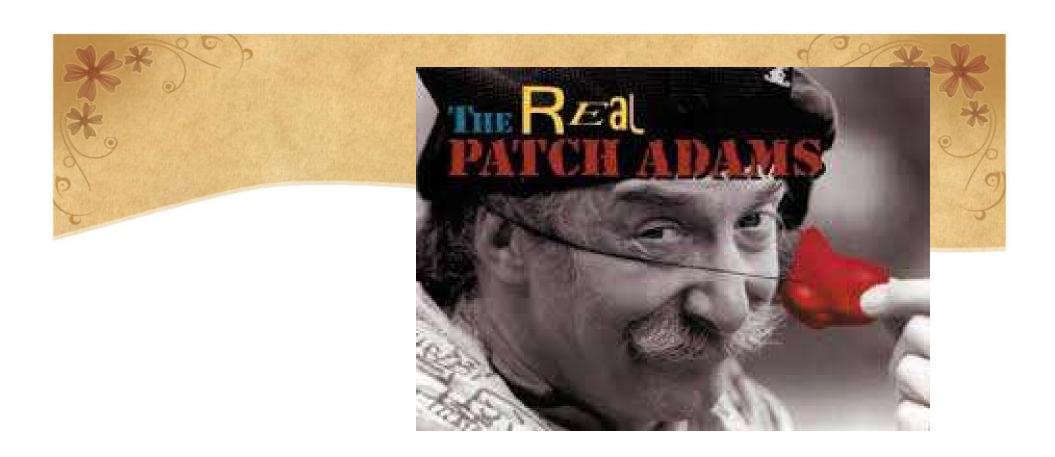
To conclude...



Patch Adams 妙手情真







Treat death as part of life,

NOT as our enemy.

Treat our client as a person,

NOT as a symptom.



And rediscover our PASSION in work.

Thank you!

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