

COMMUNITY AND PATIENT RESOURCE DEPARTMENT

- + **Nethersole PRC**
- + **Cancer PRC**
- + **Mental Health PRC**
- + **Community Network Office**
- + **Volunteer Service Office**
- + **Rehab Shop**





COMMUNITY AND PATIENT RESOURCE DEPARTMENT

Our Mission

- **Community as partners**
 - Mobilization of resources for rehabilitation
 - Integration of patients in community
- **Holistic Care**
 - Psychosocial care as an integral part
 - Participation of patient and carers
 - Self management and positive attitude





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+ Psychosocial Service

✿ Patient support groups / Empowerment Programs

+ Mutual Support Network

✿ Peer Volunteer Services / Mutual support groups

+ Community Networking

✿ Networking of community resources

✿ Support development of platform and projects

+ Volunteer Service

+ Rehab Resource



Service gap in medical setting to address carers' stress

- **Abundant patients' & carers' needs**
- **Brief consultation time in clinics**
- **Lack of understanding to community service**
- **Service Fragmentation in community
(*a lot of initiatives and full of energy*)**
- **Referral (by electronic or referral forms)**
 - Patient as “a star” (for registration)
 - Focus on basic needs, ADL, psychosocial aspect, discharge plan, caring plan, disease management & rehabilitation





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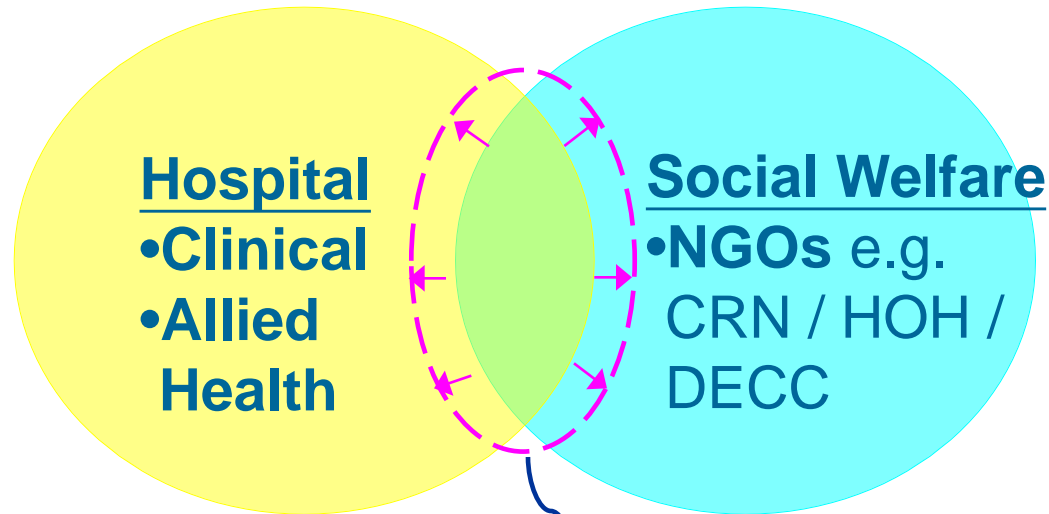


PYNEH - C&PRD





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PRC as an interface

Crucial factors:

- **Proactive**
- **Communicate**
- **Understand Community Resource**
- **Build up network**

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Elderly

Chronic

Mental
Health

Cancer

Family
&
Children

Disabled

Health
Promotion

Referral System

Empowerment of Patients & Carers

Resources Development

Protocols





Thank you

