

# Role Transformation

From A Medical Social Worker to A Case Manager Of ICDS

# Today Sharing...

- ▶ My journey to become case manager of ICDS
- ▶ What has been changed
- ▶ How to overcome

# Background

- ▶ Programme started: Oct 2011
- ▶ Noted to change duty: July 2011
- ▶ Training: On job training

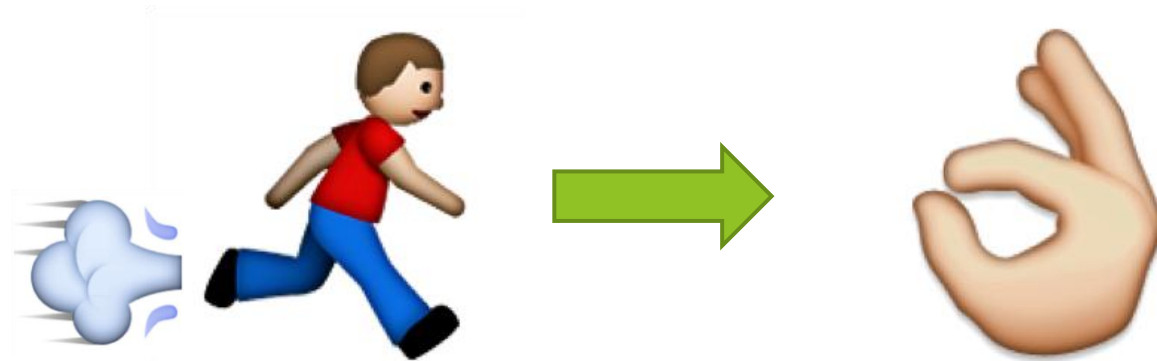
# Before ICDS Started...



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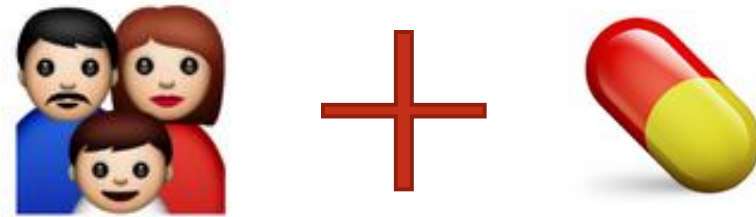
# On Going...



# Change

## ► From Social Aspect to Total Care

- Home Care / Family Conflict / Emotion / Finance ...

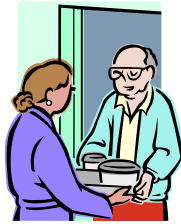


- Health / Medication / Home Environment / Rehabilitation ...

# Change

## ► From Social Resources to Health-related Services

- Home Help / Day Care Centre / POAH / CSSA ...



- Fast Track Clinic / GOPC / GDH / CNS ...





# Change

## ► From Counseling to Medical Information

- Adjustment of illness / Suicide / Sudden Death...



- Health information / Medication / Symptoms control...



# Change

## ► From Indoor to Outdoor

- Office Setting



- Home Environment



# Now and after...

- ▶ Support from ICDS
  - I for Inter-disciplines
  - C for Courage



# Now and after...

## ► Support from ICDS

- D for Digital



- S for Study



**Thank you for  
all your support**

