

東區尤德夫人那打素醫院
Pamela Youde Nethersole Eastern Hospital

社區及病人資源部 - 復康店
Community & Patient Resource Department - Rehab Shop

會員咭申請須知
Notes for Membership Card Application

會員咭申請 Membership Card Application

1. 請出示以下文件： The following documents are required:
 - 1.1 轉介表 (由簽發日期起計 1 個月內有效) 及
Referral form (valid within one month from the date of issue) and
 - 1.2 港島東醫院聯網轄下醫院或診所之有效覆診紙 及
A valid appointment slip issued by Hong Kong East Cluster hospitals or clinics and
 - 1.3 香港身份證
Hong Kong Identity Card
2. 於復康店(主座地下)辦理申請手續。
Application will be processed in Rehab Shop (G/F, Main Block).
3. 無需費用。 No registration fee is required.

會員細則 Member Conditions

1. 會員咭有效期為永久。 Life membership.
2. 會員咭不得外借或轉讓，如違者將被取消會員資格。 Membership card is not allowed to be borrowed or transferred. Otherwise, the membership would be forfeited.
3. 遺失會員咭者，須付港幣二十元之補領手續費，一經繳費，恕不退回。 HKD\$20 will be charged for a replacement card. No refund is available.
4. 所有提供之個人資料，只用作復康店記錄用途，將予保密。 Personal information collected will be kept confidential and it is for the record of Rehab Shop only.
5. 申請人在簽署會員咭申請表格時，即表示申請人已明白及同意上述條文。 Applicants understand and agree with all the above terms and conditions upon signing the application form.

注意事項 Remarks

1. 復康店由義工協作運作，是售賣家用醫護用品的一項支援病人服務。所有貨品價錢不保證為市場上最低。 Rehab Shop sells home use medical products. It is operated by volunteers with an aim to provide support service to the patients. It is not guaranteed that the price of the products is the lowest in the market.
2. 所有貨品皆由醫護人員按病人需要而建議。 Products are recommended by professional staff according to the needs of patients.
3. 所有貨品可於社區藥房或醫療用品供應商購買。 Products can be purchased from community pharmacies or medical products suppliers.
4. 所有貨品種類及價目如有任何更改，恕不另行通知。 Type and price of products may be changed without prior notice.
5. 為保障貨品供應的穩定性，部份貨品設有購買限額。 Some products may have a quota system to ensure stable supply.

更換貨品條款及細則 Terms & Conditions of Product Exchange

1. 憑單據正本可在購買日起計七個工作天內換貨。Original receipt is required for any product exchange within 7 working days from the date of purchase.
2. 更換之貨品必須未經開啟及包裝完好無損。Unpacked products will not be accepted. Products returned must be in perfect condition.
3. 以下貨品不設退換：紙盒包裝及膠樽裝營養飲品、潔手液、壓力襪、泥膠及書籍。The following items are not exchangeable: paper packed and plastic bottled nutritional drinks, handrub, compression stocking, putty and book.
4. 只可退換一次。Items can be exchanged once only.
5. 不設退款服務。No refund is available.
6. 如所換貨品的金額低於原本貨品的金額，差額恕不退還。No refund to be made for the difference in price should the exchanged item is lower than the original.
7. 如有任何爭議，本店保留最終決定權。Rehab Shop reserves the right for final decision. Should there be any disputes.
8. 保留更改以上條款之權利，不作另行通知。Rehab Shop reserves the right to amend the above conditions without prior notice.